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## Innovative Video Teleconferencing – Bridging the Gap between ITDI and the People



Distance is never a hindrance for ITDI to reach and extend assistance to persevering clients. The Planning and Management Information Systems Division (PMISD) facilitated for the R&D and technical services groups their first online meeting with a remote customer through the Zoom video conferencing



platform. Held on February 8, 2018 at the PMISD conference room, the telcon was participated by staff from Chemicals and Energy Division (CED), Food Processing Division (FPD), Packaging and Technology Division (PTD), Technological Services Division (TSD), PMISD, and Ms. Janice Milda A. Mira of Amamio Farm.

Amamio Farm, which is situated in Nasipit, Agusan del Norte, is currently involved in the manufacture of various natural food products. Through the telcon, the R&D and technical services groups were able to have a dialogue with the requesting party who asked for assistance in the improvement of the production and packaging of honey vinegar and development of food supplement and juice drink from aloe vera.

With the positive outcome of this teleconference, it is expected that many other MSME's from outside the Greater Manila Area will be catered promptly and more efficiently. (MMYsulat\ PMISD)

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