

Particulars	UACS CODE	Current Year's Accomplishment			Physical Target (Budget Year)					Variance	Remarks
		Actual Jan.1-Sept.30	Estimate Oct.1-Dec.30	Total 5=3+4	Total 6=7+8+9+10	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter		
1	2	3	4	5=3+4	6=7+8+9+10	7	8	9	10	11=6-5	12
Outcome Indicator											
1. Percentage of customers that rate the technical services rendered as satisfactory or better		100%	100%	100%	90%	90%	90%	90%	90%	-10%	not cumulative
Output Indicators											
1. Number of technical services rendered		17,612	3,000	20,612	15,000	4,000	4,000	4,000	3,000	-5,612	Increased Target for 2018, 2017's Target was 12,000
2. Percentage of request for technical services that have been provided within the required time frame		100%	100%	100%	90%	90%	90%	90%	90%	-10%	not cumulative

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